THE END OF THE WORLD AS WE KNOW IT

STRATEGYAND SPECIFICATIONS

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STRATEGY—

The Y2K bug was a real issue that had tangible consequences. It had the potential to collapse computer networks around the globe, impacting flights, banks and power grids. This could have been world ending. The media circus sensationalising this issue stoked the flames of panic and fear around the world. Although the Y2K bug was 25+ years ago, the topic of media-induced-panic is relevant right now. It needs to be spoken about.

The End of the World as We Know It is a response to the milestones ISTD brief. My aim was to convey the pressure cooker of panic, hype and hysteria leading up to the turn of the millennium. This apocalypse had a deadline, which plays heavily into how I realised my outcome.

I designed my work for an audience who didn't experience the Y2K panic. This includes me. My outcome glimpses into how the months leading to Y2K felt and narrating key elements at play. This is important for a modern audience, we witness media inciting panic and fear with every new headline. The overload of breaking news and global catastrophes numbs us.

Key points and headlines are kept legible throughout the outcome, but large sections of copy are difficult and even impossible to read. This communicates my theme of the media creating widespread panic. With information pouring in from so many sources, any viewer becomes overwhelmed and unreceptive to more news. A goal of my outcome is to create a sense of unease

and panic for the viewer. I achieve this by subverting or breaking design conventions within their context and using the fax machine to create organic print errors at poignant moments.

The frontlines of the Y2K bug were offices in the 90's. This was the main aesthetic inspiration for my outcome. To stay true to the era, I chose typefaces relevant at the time, and based layouts off real and relevant print ephemera from the 90's.

I produced my outcome using a fax machine. This has heavily informed its design. I chose to use a fax machine because of its prominence in office environments. It's also used to echo the theme of apocalypse. In the late 90's technology shifted to digital. Faxes were replaced with emails. Despite the fax's value at the time, it was going to be made obsolete. Much like how society saw Y2K as an 'end of times' on the horizon. The fax was headed to its own apocalypse as obsolescence was in its future.

My outcome is one long 'endless' fax. This represents the enormity of the task to fix the Y2K bug. As the viewer progresses through the piece, the text becomes more distorted. Either through manual manipulation or printing errors. This calls back to the 'countdown' to Y2K. The viewer can see and feel the millennium approach as the piece becomes increasingly difficult and frustrating to comprehend.

TYPOGRAPHY—

All my typefaces were chosen because of their period relevance. This was my top priority. Because of the office theme of my project, I've selected TrueType fonts: Courier and Arial. These were developed by Apple and licensed to Microsoft for Windows 3.1 in 1992. These would've been some of the most widely used fonts within offices at the time.

The only exception is my display font Apple Garamond. For its wide use in Apple's advertising in the 90's, this font has strong cultural associations with the brand, and in turn, office environments.

Courier is at the heart of this project. It's history of being widely used in typewriters, then developed as a TrueType font gives it a clear cultural association with the office environment. Courier is the near constant throughout. While mimicking certain layouts and ephemera throughout the project, I've altered Courier to suit my needs. For this project I use four main typesetting variants. Aside from the cover sheet, Courier is always seen in 10pt.

I use Arial as a secondary body copy. In my outcome I've used this typeface to convey a more 'technical' feeling than Courier. Being a San serif, it's lost its human qualities which make it a perfect fit for conveying impersonal sections of my outcome.

Courier

Courier-Regular

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890 ()!?-.,:;"

Courier-Bold

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890 ()!?-.,:;"

Courier-Oblique

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890 ()!?-.,:;"

Courier-Bold Oblique

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890 ()!?-.,:;"

Arial and Garamond

Arial

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890 ()!?-.,:;"

Arial-Bold

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890 ()!?-.,:;"

Apple Garamond

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890 ()!?-.,:;"

TYPESETTING—

Through this project, I use four main alternate typesettings of 10pt Courier. I tailored each for its specific purpose in my project.

Intro section

The first instance of this (excluding the cover sheet), is the introductory section. This section isn't layout inspired by ephemera but designed with the purpose to present non-linear snippets of information in a modular fashion. Another key element of this section is how I exaggerate the natural text-block rivers to distort and disrupt the text. To achieve these functions, I justify it so the letter and word spacing could become uncomfortably and illegibly tight, but with the flexibility to stretch out too.

There are nonews papers to read or movies to go to or welfare checks to cash. Meantime, retirees are opening letters saying that their pensions have been cancelled because they are -23 years old.

Example of typesetting above

	Minimum	Desired	Maximum
Word Spacing	30%	45%	90%
Letter Spacing	-6%	-4%	0%
Glyph Scaling	98%	100%	100%
Size	10pt		
Leading	12pt		
Alignment	Left Ju	stify	

Colin and Eric

In my correspondence section I introduce two characters. Colin and Eric. Here I use typesetting to convey their personality and differentiate them as characters. I chose to show two men, because an employee in a semi-important position in an American office in the 90's would stereotypically be a man.

Colin is by-the-book. He's not emotional and just wants to get his work done. He could be seen as quite mechanical. But to fit into an office environment, tries to alleviate this with his email niceties of "I hope this finds you well" and "Best, Colin". Which exaggerates his unemotional nature with how he uses it in every message.

I conveyed his personality by typesetting it to mimic the classic courier monospacing. The letter and word spacing is wide and even. I also typeset so every sentence is on a new line. This looks organised and systematic, like Colin.

Eric is the opposite of Colin. Eric is a fast-talker. He's emotional, rash, casual, and a bit cheeky. He's efficient at his job but easily goes onto tangents and gossip.

I characterized Eric by using expressive punctuation and a spectrum of sentence lengths to convey emotion. Eric's sign ons and offs also change depending on his mood. His letter and word spacing is quite tight, and I allow lines to become very tightly squished. This conveys his excitement and 'word vomit'. Eric's sections feel fast paced and emotive.

Colin Courier	Minimum	Desired	Maximum
Word Spacing	55%	65%	100%
Letter Spacing	-2%	0%	0%
Glyph Scaling	100%	100%	100%
Size	10pt		
Leading	12pt		
Alignment	Align I	Left	

Eric,

I hope this finds you well.

The documents you sent me on the 14th were elucidating.

With the current social unrest, the profile of our demographics is changing.

Please send me the revised files on our target demographics for Monday.

Best, Colin

Eric Courier	Minimum	Desired	Maximum
Word Spacing	35%	45%	75%
Letter Spacing	- 7%	-4%	0%
Glyph Scaling	95%	100%	100%
Size	10pt		
Leading	12pt		
Alignment	Align I	Left	

Colir

So I've been reading up on John Trockman.

He founded MOM (Militia of Montana). I've included an excerpt from a paper about the Militias that are forming.

Its concerning right? Should we be concerned? Hope this helps with demographic research...

Newspaper section

The typesetting I've tailored for the newspaper section was designed to bear resemblance to 'The Village Voice' article. But also taking inspiration from The New Yorker.

So, for this section, I implemented hyphenation, Drop cap and Indents rather than line breaks. I adjusted the hyphenation to avoid capitalised words and avoid last words.

I also noticed that both newspaper inspirations had incredibly tight gutters. So chose to use this to convey the theme of confusing media induced panic by removing the gutters completely, with all that's left being the dividing lines. This further serves to create an aggressively confusing block of text. It subverts its origin as a newspaper to echo the underlying theme of media causing such confusion.

I chose 'The Village Voice' as my main inspiration because it was a New York based paper. But I also intended to subtly reference the modern relevance of media intentionally creating news burnout. The Voice supported gay rights, and in 2025 they're being stripped away. Global catastrophes occur daily, distracting us from our own government ripping away decades of human rights progress. This is the apocalypse of our modern age.

 ${\it Image of references in appendix. Fig 1.}$

	Minimum	Desired	Maximum
Word Spacing	45%	55%	90%
Letter Spacing	-6%	-4%	0%
Glyph Scaling	98%	100%	100%
Size	10pt		
Leading	12pt		
Alignment	Left Ju	ıstify	
First Line	Indent	10mm	
Hyphenation	Avoid c	apitals,	last words
Gutters	None		

TYPE CATALOGUE— Arial

Checklist

10pt

12pt Leading

SUBHEADING

Throughout

10pt

Smallest size 12pt Leading

Throughout

Largest size

11pt Leading

Paragraph

Courier

Throughout

10pt

12pt Leading

Paragraph

Paragraph

Cover Sheet

18pt

12pt Leading

HEADING

13pt

12pt Leading

SUBHEADING

11pt

12pt Leading

Bold Italics

9pt

9pt Leading

LEGAL JARGON

Garamond

Closing 90pt

46pt Leading

Newspaper 75pt

60pt Leading

Intro section 42pt

36pt Leading

Manual 24pt

section 24pt Leading

18pt

12pt Leading

HEADING
HEADING

Heading

Subheading

PAPER SIZE—

Because I chose to use a fax machine to produce my outcome, this informed and constrained my paper choice. My fax takes A4 width thermal paper rolls. The paper rolls I used are 55gsm.

I wanted to make use of the fax printing on a roll to convey a key point within the story of the Y2K bug. Fixing the bug itself was an endless task. I chose to convey this to the reader with a seemingly endless piece of paper.

I also conveyed the sense of Y2K being a countdown by increasing the occurrence/intensity both manual distortion and physical print defects as the reader progresses down the page.

The choice of using a fax also restricted my colour options to black and white.

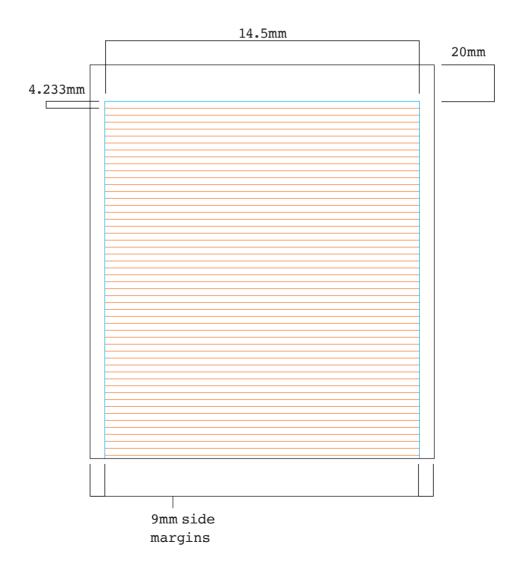
210mm	
	İ

GRIDS AND LAYOUTS—

Because my paper has never had a set height, every grid layout I've used has had no rows. The outcome uses a consistent baseline grid of 12pt which I've used instead of rows.

Each section will be detailled individually since they change. Below is the standard margin layout. Unless otherwise specified.

I vary the layout throughout the outcome, as a few sections are intended to replicate period accurate ephemera and layouts.

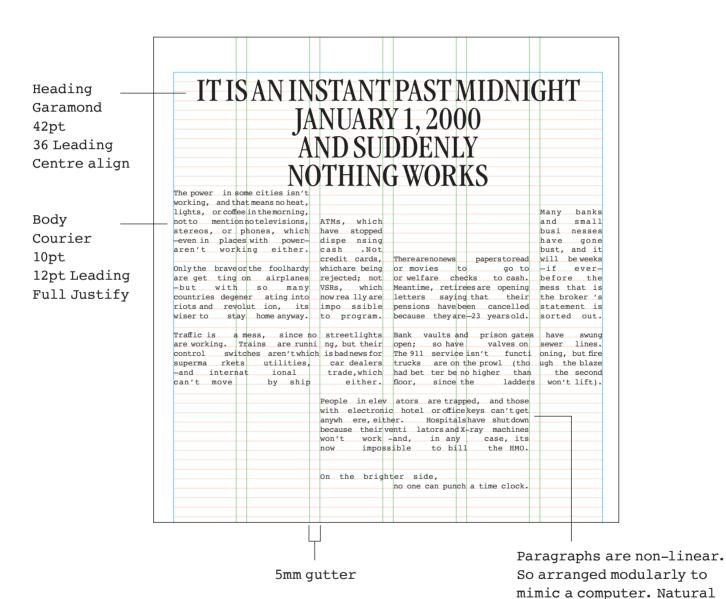


Cover Sheet

Telephone (202) 414-4632	TEOTWAWKI	ORIGINAL
FAX (202) 462-4391	Professional Corporation 1200 18th St NW Washington, DC 20036	Will Not Follow Follows Via Mail _X Follows Via Courier
Telex - 192000 Senders' Direct Fax	TELECOPY COVER SHEE	T ///
(202) 432–4612		Cf (in
TO:Eric Marlowe	ON: July 13, 1999	at 10:43 AM
FIRM: TEO	CLIENT NO: <u>54371</u>	
CITY/STATE: Washington, D	CLIENT NAME: TEO	
HOME#: (202) 446 1633	WSGR OPERATOR:	
TELECOPY #: (202) 858 4: ATTENTION: USE THIS FAX:	ATTENTION:	NOTIFY RECIPIENT BEFORE SENDING
FROM: Colin Moore	EXT: 5921	LOCATION: WV1-4
TOTAL NUMBER OF PAGES I	NCLUDING THIS COVER SHEET: 7	7
	IF YOU DO NOT RECIEVE THE ENTIRE DO NTACT THE T&H OPERATOR AT (202) 858	
USE OF THE ABOVE INDIVIDUAL OR LAW. ANY OTHER DISSEMINATION, NOTIFY US IMMEDIATELY BY TELEP	IS TELECOPY TRANSMISSION CONTAIN INFORMAT: ENTITY, AND MAY BE PRIVILEGED, CONFIDENT DISTRIBUTION OR COPYING OF THIS COMMUNIC HONE IS YOU ARE NOT THE INTENDED RECIPIENT EIMBURSE YOUR REASONABLE PHONE AND POSTAG	PIAL AND EXEMPT FROM DISCLOSURE UNDER ATION IS STRICTLY PROHIBITED. PLEASE AND RETURN THE ORIGINAL MESSAGE TO US
	1999 TEOTWAWKI (ALL RIGHTS RESERVED)

This page uses the same margin layout as on the previous page. But It's individual layout is mimicked from a time accurate reference.

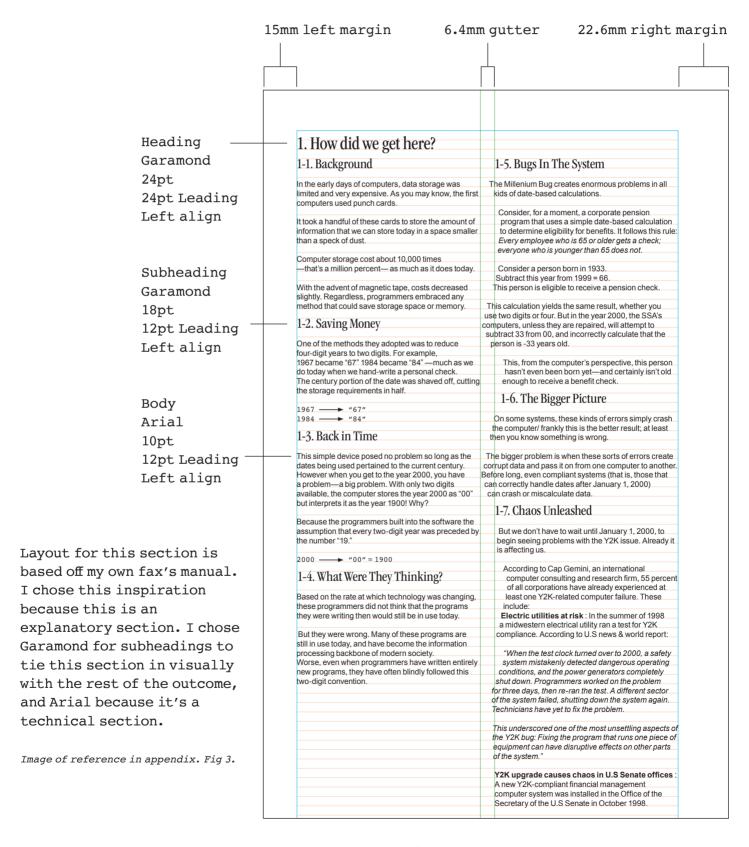
Image of reference in appendix. Fig 2.



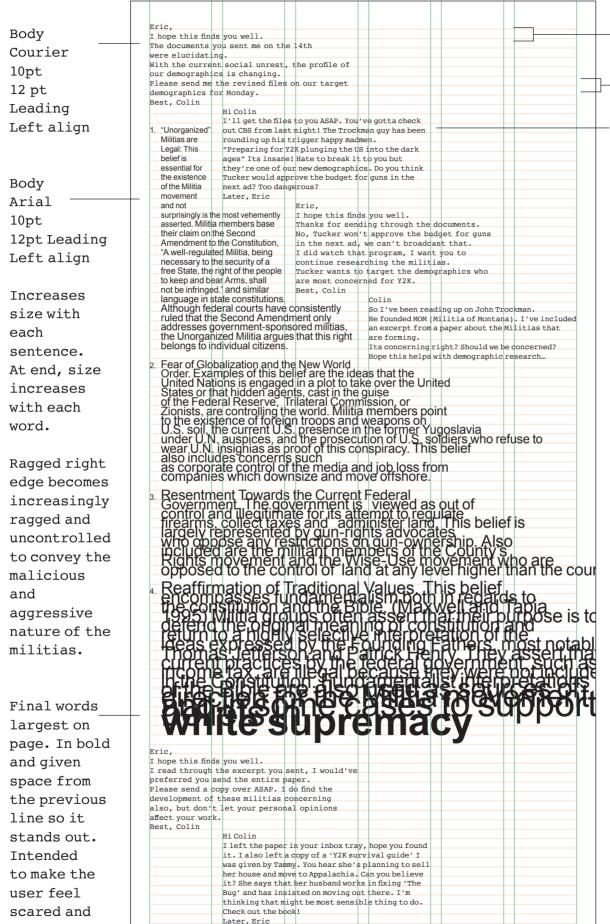
rivers emphasized to create

confusion and echo the

computer errors.



GRIDS AND LAYOUTS-Correspondence



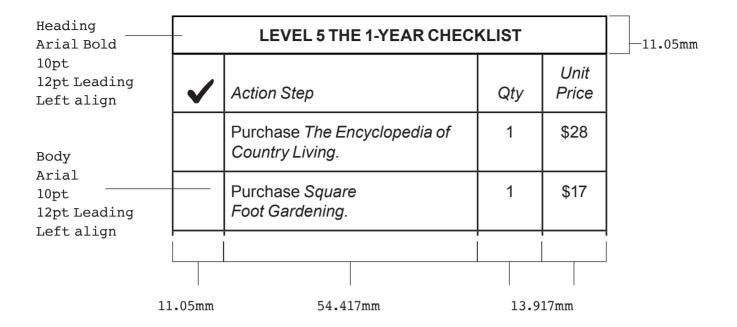
This line is the first mention of Militias which is why the Militia article starts here. It grows and looms over the messages as a violent and ominous presence.

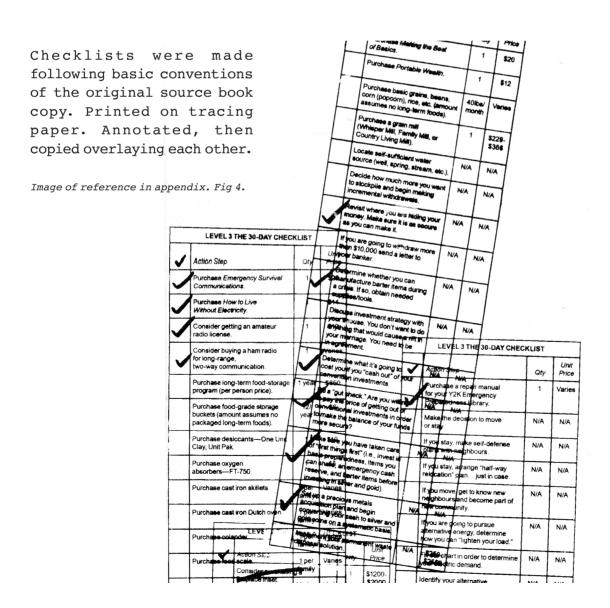
5mm gutter

9mm margins

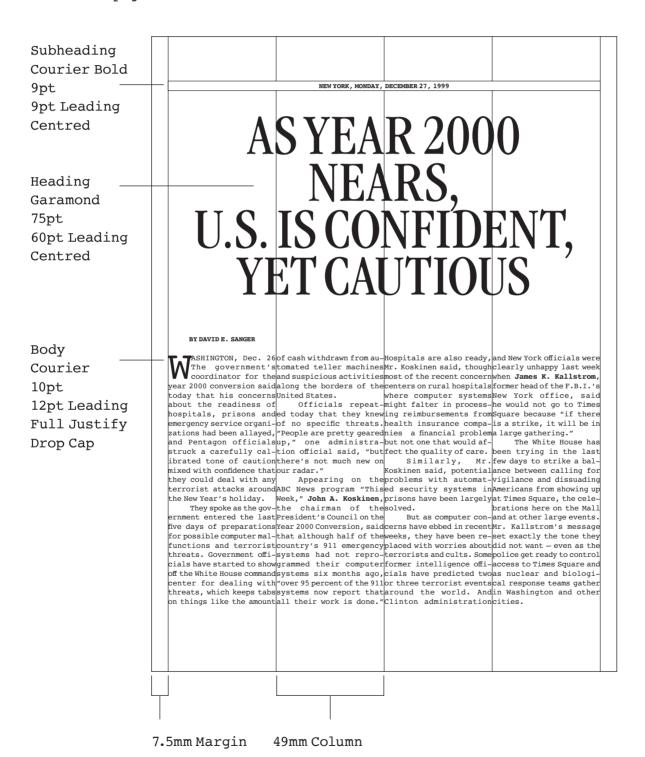
The way I
designed
this page
is to make
the Militias
feel violent,
scary and
malicious

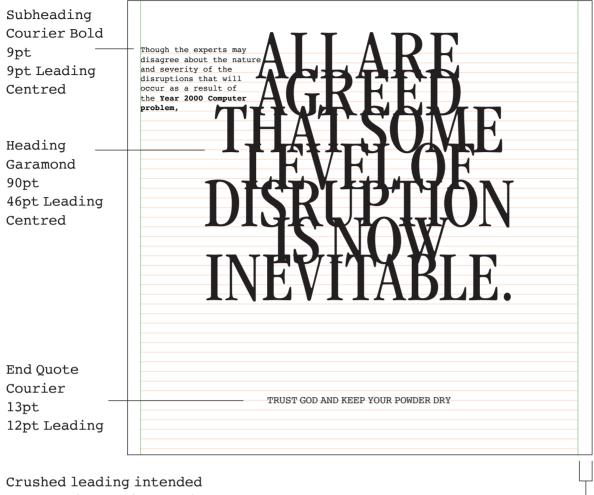
uncomfortable.





In this section, the newspaper design conventions allowed me to make the grid visible. I play with the dividing column lines, replacing the gutter with them and making them rip across the page.





Crushed leading intended to show visual distruption that feels aggressive and uncomfortable

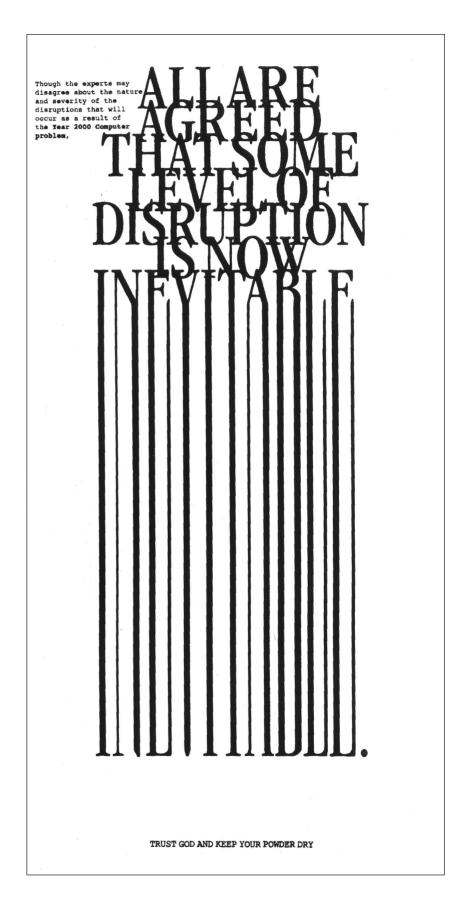
Section was originally going to be longer. But "Trust god and keep your powder dry" was a very strong quote to end on. The section contrasted nicely against the much longer sections above. Keeping the closer brief made the end more impactful.

9mm

This was one of the most purposeful manual print errors I created. It took many trials and errors to get it correct. I created this stretch effect by holding the ingoing copy in place, and letting the fax repeatedly print the same section.

I highlighted the word "inevitable", stretching it out dramatically to create emphasis. Within this fax, this moment is the last ten seconds of the clock to midnight counting down. "Trust god and keep your powder dry" Is the clock striking 12.

I intentionally don't address the aftermath of Y2K, because the focus of this project is the build-up. Keeping it ambiguous retains the sense of unease and panic I've been working to build in the viewer throughout the fax. If I acknowledged that everything worked out well in the end, I would be invalidating all the work I've done so far.



APPENDIX—

Village Voice and annotations

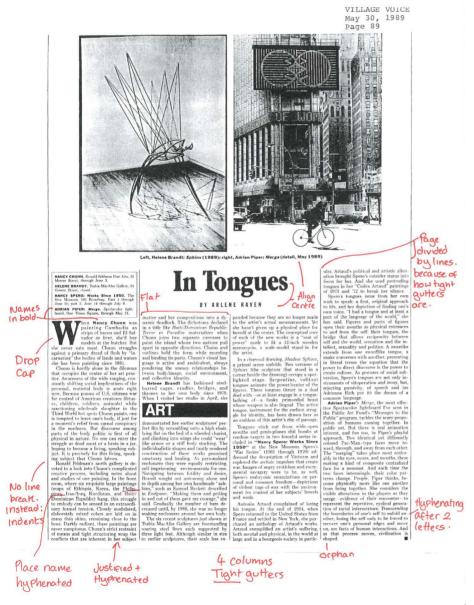


Fig. 1a.

The Village Voice.

I printed this off studied and annotated it to get a better understanding of its construction.

Prints (s.d.) At: https://archive.newmuseum.org/print-ephemera/9563 (Accessed 06/04/2025).

The New York Times and annotations



Fig. 1b.

The New York Times. I also printed this off to study and annotate. It didn't have as large an impact on the design though.

Site Map - April 21, 1999 (s.d.) In: The New York Times At: https://www.nytimes.com/sitemap/1999/04/21/ (Accessed 06/04/2025).

Telecopy Cover Sheet

DEC 14 '54	14.29		P.1
Telephone (415) 493-9300	WILSON, SONSINI,	GOODRICH & ROS	ATT ORIGINAL:
FAX (415) 493-6811		L CORPORATION MILL ROAD	_x Will Not Follow Follows Via Mail
Telex - 345500 WILSON PLA		IFORNIA 94304-1050	Follows Via Courier
Senders' Direct Fax: (415) 496-4088	TELECOPY	COVER SHEET	1-1 le 1100
TO: Brewster I	Kahle	ON: December 14 (Date)	at(Time)
FIRM: W.A.I.S.	,	CLIENT NO.: 151	23.006
CITY/STATE: M	Ienlo Park, CA	CLIENT NAME: _V	V.A.I.S.
HOME #: (415) 6	17-0444	WSGR OPERATOR	
TELECOPY #: _(_ ATTENTION:	415) 327-6513 USE THIS FAX NO, ONLY	_ ATTENTION;	NOTIFY RECIPIENT BEFORE SENDING
FROM: Suzanne	Y, Bell	EXT.: 4720	LOCATION: FH2-2
TOTAL NUMBER	R OF PAGES INCLUDING TH	iis cover sheet: 🕤	
PLE	IF YOU DO NOT RECEI ASE CONTACT THE WSGR O	VE THE ENTIRE DOCU. PERATOR AT (415) 493-	MENT 9300, Ext. 3283
MESSAGE:			

THE DOCUMENTS ACCOMPANYING THIS TELECOPY TRANSMISSION CONTAIN INFORMATION FROM WILSON, SONSINI, GCODRICH & ROSATI AND ARE FOR THE SOLE USE OF THE ABOVE INDIVIDUAL OR ENTITY, AND MAY BE PRIVILEGED, CONFIDENTIAL AND EXEMPT FROM DISCLOSURE UNDER LAW. ANY OTHER DISSEMBNATION, DISTRIBUTION OR COPYING OF THIS COMMUNICATION IS STRICTLY PROHIBITED. PLEASE NOTHLY US IMMEDIATELY BY THE EPHONE IF YOU ARE NOT THE INTENDED RECIPIENT ABETURN THE ORIGINAL MESSAGE TO US AT THE ABOVE ADDRESS. WE WILL REIMBURSE YOUR REASONABLE PHONE AND POSTAGE EXPENSES FOR DOING SO.

1993 * WILSON, SONSINI, GOODRICH & ROSATI [ALL RIGHTS RESERVED]

Fig. 2.

This was used as visual reference for the fax cover sheet. I worked to recreate it digitally using InDesign while still being as accurate to the original as possible. At this point in time, I was considering making this project prop-making focused.

I changed my plans and chose to keep the cover sheet because to effectively convey the theme that this is coming out of an office fax machine, it needed to have one. Details were changed though to better reflect my topic.

The location listed on my version of the cover sheet is a rentable office block in Washington DC. All the phone codes are also accurate for this location in Washington. I chose this because the Y2K bug wasn't fixed in just one place, but the US government played a large part.

Exhibit 6.4 Aditional AOL Options (1995) At: http://archive.org/details/09Kahle000764 (Accessed 12/03/2025).

Fax Manual

5. Operation Instruction

5-1. Service Mode

The service mode (tech mode) of the machine provides additional option setting, tests, reports, and memory clear.

The service mode is entered by pressing **FUNCTION**, #, 1, 9, 3, 4 in sequence. Then the LED indicators of **POWER**, **RECEIVE**, **FINE** light on and 2 short tone sound then 3-LED lights turn off and indicates the machine is entered in service mode. The machine will still perform all normal operation and blink the **POWER** LED while in this mode.

You must turn the power switch off and on, or press the key FUNCTION, #, 1, 9, 3, 4, in sequence again to return from service mode to user mode. At this time, this operation does not change any option that are changed in service mode, unless doing operation for memory clear tests.



You can communicate with direct connection between both units by pressing the "MONITOR" followed by "START /COPY" key of the both units.

Confirmation Report : Default setting \rightarrow On Error

Whether the machine will print or not the transmission result after every transmission.

On Error = The machine will only print out the transmission result after on error transmission.

Yes = The machine will print out the transmission result after every transmit session.

No = The machine will not print out the transmission

Answer On Ring: Default setting → 2 times

The machine can be set from 1 to 7 rings before the fax machine answer a call automatically.

Ext. Phone Transfer to FAX : Default setting \rightarrow * 9 *

To receive a fax using the extension telephone, fax machine detects the code which is consisted of [*] and one-digit number [9] and [*]. The first and last digit (*) are fixed. You can change the middle-digit number (0 to 9).

Dial type : Default setting → MF Dial

You can select the **TONE** or **PULSE** dial mode for dialing in power on.

Silence Detection Time: Default setting → Unlimited mode

When the fax unit operate with answering machine in TAD mode, after a call is picked-up by the answering machine, fax machine monitors line. If a set time treated as a fax message and your fax machine begins reception.

This silence detection time is settable either limited (about 12 seconds) or unlimited time.

5-1-2. Service Mode Options

Silence Drop Out Time : Default setting \rightarrow 1.7 Seconds

If any signal(tone, voice, fax tone etc.) is detected during silence detection time for the duration of the silence drop out time, the silence time detected previously will be ignored, then restart silence detection. ignored, then restart silence detection.
You can change 0.0 second to 9.9 second(00 to 99).

Modem Speed : Default setting → 9600 bps

Baud rate can be set 9600, 7200, 4800, and 2400 bps. T30 protocol has an affixed speed of 300bps in the protocol

130 protocol has an amixed speed of 300ops in the protocol mode.

When the Tx. speed is set to 9600 or 7200 bps, the Rx. speed can be any V.29 or V.27ter speed.

When the Tx. speed is set to 4800 or 2400 bps, the Rx. speed can be any V.27ter speed.

The FCC says the transmit level should be under $-9 \mathrm{dBm}$. $-9 \mathrm{dBm}$ to $-15 \mathrm{dBm}$ is acceptable. The machine can be set between 0 and $-15 \mathrm{dBm}$ with the control panel keypad. The accuracy is +/-1 dBm of the setting.

Monitor Line : Default setting → No

You can hear line signals through a tone speaker. Volume is adjustable with an adjusting lever.

Yes = Monitor the line signal.

No = Speaker active only for dialing, the starting part of the phase B of CCITT, any key tones.

Receive Level : Default setting → -43dBm

Receive level may be lowered due to cable loss. The machine can be set between $-43 \sim -48 \text{dBm}$ with the control panel key pad.

Ex1) -43 dBm = Receive sensitivity is between 0 to -43

dBm.

Ex2) -48 dBm = Receive sensitivity is between -5 to -48 dBm.

Cable Equalizer : Default Setting → Long

In copper wire, lower frequencies are attenuated less than higher frequencies. In the longer the cable, the more pronounced the effect. To compensate for this effect, the machine should be set to adjust the cable length approximately.

Long = The machine will compensate in the longer the

Short = The machine will compensate in the shorter the cable

Noise Compensation : Default Setting → No

Setting the modem receiver gain thresholds for noise immunity in high speed data reception.

Yes = Ensuring that the high-speed receiver turns off cleanly if noise is above the nominal turnoff threshold.

No = Normal setting the modem receiver gain thresholds.

Samsung FACSIMILE SF40 Service Manual (Page 19 of 71) | ManualsLib (s.d.) At: https://www.manualslib.com/manual/3404534/Samsung-Facsimile-Sf40. html?page=19#manual (Accessed 03/04/2025).

Fig. 3.

Y2K Survival Checklist

	LEVEL 1: THE 72-HOUR CHECKLIST (Continued)				
~	Action Step	Qty	Unit Price	Total Qty	Total Price
	Talk to your doctor about prescription medications.	N/A	N/A		
	Order Dr. Chari's free cassette tape by calling toll-free (800) 580-9666.	N/A	N/A		
	Determine your self-defense philosophy.	N/A	N/A		

Fig. 4. This book has been the basis of most of the body copy throughout my outcome.

,	Action Step	Qty	Unit Price	Total Qty	Total Price
	Purchase safe, fire-box, and/or file cabinet to store your important documents. Recommend choice: Sentry Fire-Safe Model 1175 Security File.	1	\$84.96		
	Purchase The Home Water Supply.	1	\$19		
	Purchase The Toilet Papers.	1	\$11		
	Consider two-way communication. Discuss options with your family, friends, and neighbors.	N/A	N/A		
	Buy one or more two-way radios, either CB or FRS.	Varies	Varies		
	Purchase dried foods (pasta, macaroni, beans, etc.).	Varies	Varies	The same	

Hyatt, M. S. (1999) The Y2K personal survival guide: everything you need to know to get from this side of the crisis to the other. Washington, DC: Regnery Pub.; Lanham, MD: Distributed to the trade by National Book Network. At: http://archive.org/details/y2kpersonalsurvi0000hyat (Accessed 15/03/2025).